Bug\_01 **Title:**  
The sign-up process completes in the background without user feedback, leading to duplicate error messages on multiple submissions

**Environment:**

* **App Name:** Go Bus Mobile App
* **Platform:** Android 13
* **Network:** Wi-Fi / 4G
* **Test Date:** July 19, 2025

**Steps to Reproduce:**

1. Open the **Go Bus** mobile application.
2. Navigate to the **Sign Up** screen.
3. Fill in all required fields with valid data (name, email, password, etc.).
4. Tap the **Sign Up** button.
5. Observe that **no success message** or confirmation is displayed.
6. Tap the **Sign Up** button again (once or multiple times).
7. Tap the **Back** button on the mobile device.

**Expected Result:**

* After the first successful sign-up, the system should:
  + Display a **confirmation message** (e.g., "Account created successfully").
  + Redirect the user or log them in automatically.
  + Prevent duplicate form submissions while the request is in progress.
* Error messages should not appear after pressing back, especially not **multiple times**.

**Actual Result:**

* No message or indication appears after tapping "Sign Up" the first time.
* Tapping again results in **no visible change** on the UI.
* When the user presses **Back**, multiple **error messages** appear saying:  
  **"This account already exists"** or similar.
* It's clear the account was created **in the background** during the **first click**, but the user was **not informed**.

**Severity:** High  
**Priority:** High

[**Attachment**](https://drive.google.com/file/d/170BSvwzhAxcjpgLJDqoXX957VDEsuD7g/view?usp=sharing)

Bug\_02 **Title:**  
Clicking on any contact link under “Contact Us” shows a “Page Not Found” error

**Environment:**

* **App Name:** Go Bus Mobile App
* **Platform:** Android 13
* **Network:** Wi-Fi / 4G
* **Test Date:** July 19, 2025

**Steps to Reproduce:**

1. Open the Go Bus mobile app.
2. Go to the **My Account** section (حسابي).
3. Tap on **Customer Service** (خدمة العملاء).
4. Scroll down to the **Contact Us** (اتصل بنا) section.
5. Click on any available contact option (e.g., phone, email, WhatsApp).

**Expected Result:**  
Each contact option should correctly trigger the intended action:

* Phone → Dialer opens with number
* Email → Email app opens
* WhatsApp → Opens WhatsApp chat
* Others → Open in-app support or browser as applicable

**Actual Result:**  
When a contact option is clicked, the app displays a **“Page Not Found”** error.

**Severity:** Medium  
**Priority:** High

[**Attachment**](https://drive.google.com/file/d/1CMA3s917I0jToASdvrvN64-pZQx3_K21/view?usp=sharing)

Bug\_03 **Title:**  
"View Map" button under "Cities and Stations" section returns "Page Not Found" error

**Environment:**

* **App Name:** Go Bus Mobile App
* **Platform:** Android 13
* **Network:** Wi-Fi / 4G
* **Test Date:** July 19, 2025

**Steps to Reproduce:**

1. Open the Go Bus mobile app.
2. Navigate to the **My Account** section (حسابي).
3. Click on **"المدن والمحطات"** (Cities and Stations).
4. The page displays a list of cities and stations.
5. Click on the **"اطلع على الخريطة"** ("View Map") button.

**Expected Result:**  
  
The app should open a working map view showing the location of cities and stations, or properly redirect to an external map service (e.g., Google Maps), if applicable.

**Actual Result:**  
  
The app displays a **"Page Not Found"** error when clicking on the "View Map" button.

**Severity:** Medium  
**Priority:** High

**[Attachment](https://drive.google.com/file/d/1UNWEz18EDVGj--XxDf_6XsM_zjEBHyCv/view?usp=sharing)**

Bug\_04 **Title:**  
An incorrect validation message is shown when the email field is left empty during sign-up

**Environment:**

* **App Name:** Go Bus Mobile App
* **Platform:** Android 13
* **Network:** Wi-Fi / 4G
* **Test Date:** July 19, 2025

**Steps to Reproduce:**

1. Open the **Go Bus** mobile application.
2. Navigate to the **Sign Up** (Create Account) screen.
3. Leave the **Email** field empty.
4. Attempt to submit the form.

**Actual Result:**  
The app displays the following validation message:  
**"تنسيق البريد الإلكتروني خاطئ"** ("Invalid email format")  
This message is incorrect because the field was **left empty**, not entered incorrectly.

**Expected Result:**  
The app should display a required field message such as:  
**"البريد الإلكتروني مطلوب"** ("Email is required")  
  
Only if the user **enters a value in an incorrect format** should it show:  
**"تنسيق البريد الإلكتروني خاطئ"** ("Invalid email format").

**Severity:** Low  
**Priority:** Medium

[**Attachment**](https://drive.google.com/file/d/16WNmSeASwvxxXFgiyLOlo369woqiYYpY/view?usp=sharing)

Bug\_05**Title:**  
Selected trip search data is lost after switching apps or resuming from sleep mode

**Environment:**

* **App Name:** Go Bus Mobile App
* **Platform:** Android 13
* **Network:** Wi-Fi / 4G
* **Test Date:** July 19, 2025

**Steps to Reproduce:**

1. Open the **Go Bus** mobile app.
2. Select **start and end dates** for a trip.
3. Choose the **From** and **To** locations مناطق) / cities).
4. Before completing the trip details, minimize the app by either:
   * Switching to another app
   * Locking the phone (sleep mode)
   * Letting the phone go idle for a few minutes
5. Return to the Go Bus app.

**Actual Result:**  
All previously selected trip inputs (date, from, to) are **cleared**, and the user is forced to re-enter all data again.

**Expected Result:**  
The app should **retain user selections** (start date, end date, from, to) when returning from background or sleep mode, so the user can continue where they left off.

**Severity:** Medium  
**Priority:** High